2010 Quarterly Report

CORE NH Program Highlights (January 1 - December 31, 2010)

NH CORE	EXPENSES		SAVING		NUMBER	
ENERGY EFFICIENCY PROGRAMS	(\$)		(Lifetime			
	Actual + In	Percent	Actual + In		Actual + In	Percent
	Process +	of	Process +	of	Process +	of
	Prospective	Budget	Prospective	Budget	Prospective	Budget
RESIDENTIAL (nhsaves@home)						
ENERGY STAR Homes	\$1,621,594	110%	48,014,485	850%	664	129%
NH Home Performance w/Energy Star	\$1,907,641	93%	15,994,759	144%	1,832	79%
Home Energy Assistance	\$3,003,023	109%	35,392,774	145%	1,238	122%
ENERGY STAR Lighting	\$1,084,329	88%	84,223,541	101%	388,298	115%
ENERGY STAR Appliances	\$1,082,740	107%	33,171,947	154%	17,891	125%
TOTAL RESIDENTIAL	\$8,699,327	102%	216,797,507	148%	409,923	115%
COMMERCIAL & INDUSTRIAL						
(nhsaves@work)						
Small Business Energy Solutions	\$2,829,338	94%	112,100,442	99%	764	131%
Large Business Energy Solutions	\$3,072,395	90%	252,602,118	112%	198	71%
New Construction	\$2,453,798	95%	146,897,191	141%	164	77%
TOTAL COMMERICAL & INDUSTRIAL	\$8,355,531	93%	511,599,751	115%	1,126	105%
TOTAL	\$17,054,858	97%	728,397,258	124%	411,049	115%

nhsaves@home	Budget Goal			Percent of		
Energy Star Homes	(2010)	Actual	In Process	Prospective	Total	Budget/Goa
Program Expenses (\$)						
National Grid	\$184,309	\$137,350	\$0	\$0	\$137,350	74.5%
NHEC	\$116,499	\$95,102	\$0	\$0	\$95,102	81.6%
PSNH	\$945,047	\$1,118,858	\$0	\$0	\$1,118,858	118.4%
Unitil	\$223,000	\$270,284	<u>\$0</u>	\$0	\$270,284	121.2%
Tota		\$1,621,594	\$0	\$0	\$1,621,594	110.4%
Program Participation						
National Grid	69	107	0	0	107	155.1%
NHEC	28	29	0	0	29	103.6%
PSNH	350	455	0	0	455	130.0%
Unitil	67	<u>73</u>	0	<u>0</u>	<u>73</u>	109.0%
Tota	514	664	<u>0</u> 0	0	664	129.2%
Program Savings (Lifeti	me kWh)					
National Grid	816,237	2,482,000	0	0	2,482,000	304.1%
NHEC	270,604	820,699	0	0	820,699	303.3%
PSNH	4,101,556	37,386,451	0	0	37,386,451	911.5%
Unitil	<u>460,744</u>	7,325,335	<u>0</u>	<u>0</u>	7,325,335	<u>1589.9%</u>
Tota	5,649,141	48,014,485	0	0	48,014,485	849.9%
Program Savings (Lifeti	me MMBTU Sav	ings from Oil,	Natural Gas,	Kerosene, Coa	al, Wood)	
3 3 1		Actual	In Process	Prospective	Total	
National Grid		71,093	0	0	71,093	
NHEC		9,835	0	0	9,835	
PSNH		225,875	0	0	225,875	
Unitil		<u>65,792</u>	<u>0</u> 0	<u>O</u>	65,792	
Tota	l	372,594	<u></u>	<u></u>	372,594	

Actual = Homes that have been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer has signed a Builder Participation Agreement and are in process of building the home. Prospective = Customer/Builder has the Builder Participation Agreement but has not yet signed, but expects to.

Notes:

PSNH predicts it will slightly exceed 2010 ESHomes budget due to increasing number of 2011 homes completing earlier than planned. (Q3)

nhsaves@home	Budget Goal		Thru 12/	31/2010		Percent of
NH Home Performance w/E	_	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$57,186	\$59,044	\$0	\$0	\$59,044	103.2%
NHEC	\$143,030	\$90,319	\$0	\$0	\$90,319	63.1%
PSNH	\$1,620,080	\$1,485,435	\$0	\$0	\$1,485,435	91.7%
Unitil	\$234,270	\$272,843	<u>\$0</u>	<u>\$0</u>	\$272,843	116.5%
Total	\$2,054,566	\$1,907,641	\$0	\$0	\$1,907,641	92.8%
Program Participation						
National Grid	66	39	0	0	39	59.1%
NHEC	24	27	0	0	27	112.5%
PSNH	2,120	1,712	0	0	1712	80.8%
Unitil	97	54	<u>0</u>	<u>0</u>	<u>54</u>	<u>55.7%</u>
Total	2,307	1,832	0	0	1,832	79.4%
Program Savings (Lifetime k'	Wh)					
National Grid	, 1,196,738	1,632,207	0	0	1,632,207	136.4%
NHEC	2,887,716	2,538,912	0	0	2,538,912	87.9%
PSNH	6,138,426	11,562,202	0	0	11,562,202	188.4%
Unitil	<u>870,035</u>	<u>261,438</u>	<u>0</u>	<u>0</u>	<u>261,438</u>	<u>30.0%</u>
Total	11,092,915	15,994,759	0	0	15,994,759	144.2%
Program Savings (Lifetime M	IMBTU Savings f	rom Oil, Natura	l Gas, Keroser	ne, Coal, Wood	1)	
National Grid		0	0	0	0	
NHEC		4,072	0	0	4,072	
PSNH		206,694	0	0	206,694	
Unitil		64,470	<u>0</u>	<u>0</u>	64,470	
Total		275,236	<u> </u>	<u> </u>	275,236	

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

Notes:

Includes HES Fuel Neutral Pilot Projects for PSNH and Unitil. PSNH updated Participation (685 to 2,120) and Lifetime kWh Savings (3,298,735 -> 6,138,426) to reflect change in fuel neutral from 545 to 288.

nhsaves@home	Budget Goal		Thru 12/31/2010					
home energy assistance	(2010)	Actual	In Process	Prospective	Total	Budget/Goa		
Program Expenses (\$)								
National Grid	\$200,859	\$213,486	\$0	\$0	\$213,486	106.3%		
NHEC	\$171,354	\$168,174	\$0	\$0	\$168,174	98.1%		
PSNH	\$2,001,201	\$2,223,065	\$0	\$0	\$2,223,065	111.1%		
Unitil	\$371,514	\$398,299	<u>\$0</u>	\$0	\$398,299	107.2%		
Tota		\$3,003,023	\$0	\$0	\$3,003,023	109.4%		
Program Participation								
National Grid	45	50	0	0	50	111.1%		
NHEC	72	69	0	0	69	95.8%		
PSNH	816	1,034	0	0	1,034	126.7%		
Unitil	83	85	<u>0</u>	<u>0</u>	85	102.4%		
Tota		1,238	0	0	1,238	121.9%		
Program Savings (Lifetime	kWh)							
National Grid	1,010,312	1,334,389	0	0	1,334,389	132.1%		
NHEC	1,211,703	1,050,127	0	0	1,050,127	86.7%		
PSNH	11,432,655	14,527,950	0	0	14,527,950	127.1%		
Unitil	10,762,879	18,480,308	<u>0</u>	<u>0</u> 0	18,480,308	<u>171.7%</u>		
Tota	I 24,417,549	35,392,774	0	0	35,392,774	144.9%		
Program Savings (Lifetime	MMBTU Savings fro	om Oil, Natural Gas,	Kerosene, Coa	al, Wood)				
National Grid	J	15,217	0	0	15,217			
NHEC		39,057	0	0	39,057			
PSNH		495,376	0	0	495,376			
* Unitil		57,832	<u>0</u>	<u>0</u>	57,832			
		607,482	<u>0</u>	<u>0</u> 0	607,482			

Actual = Home Weatherization complete, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have signed off on the audit and the job is being scheduled. Prospective = Customer has told the utility they are interested, lead assigned to Contractor.

Notes:

nhsaves@home	Budget Goal	Budget Goal Thru 12/31/2010						
ENERGY STAR Lighting	(2010)	Actual	In Process	Prospective	Total	Budget/Goal		
Program Expenses (\$)								
National Grid	\$54,582	\$40,730	\$0	\$0	\$40,730	74.6%		
NHEC	\$93,810	\$74,775	\$0	\$0	\$74,775	79.7%		
PSNH	\$859,568	\$801,403	\$0	\$0	\$801,403	93.2%		
Unitil	\$220,000	\$167,421	<u>\$0</u>	<u>\$0</u>	\$167,421	76.1%		
Tota		\$1,084,329	\$0	\$0	\$1,084,329	88.3%		
Program Participation								
National Grid	8,933	16,296	0	0	16,296	182.4%		
NHEC	22,020	18,697	0	0	18,697	84.9%		
PSNH	244,483	308,059	0	0	308,059	126.0%		
Unitil	<u>62,498</u>	<u>45,246</u>	<u>0</u> 0	<u>0</u> 0	<u>45,246</u>	<u>72.4%</u>		
Tota	al 337,934	388,298	0	0	388,298	114.9%		
Program Savings (Lifetime	(Wh)							
National Grid	2,773,390	3,788,000	0	0	3,788,000	136.6%		
NHEC	5,623,584	4,060,957	0	0	4,060,957	72.2%		
PSNH	56,436,972	64,769,377	0	0	64,769,377	114.8%		
Unitil	18,938,241	11,605,207	<u>0</u>	<u>0</u>	11,605,207	<u>61.3%</u>		
Tota	al 83,772,187	84,223,541	0	0	84,223,541	100.5%		

Actual = Lighting products purchased, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period. (Participant is expressed as number of items rebated.)

Notes:

nhsaves@home	Budget Goal		Thru 12	/31/2010		Percent of
ENERGY STAR Appliances	(2010)	Actual	In Process	Prospective	Total	Budget/Goal
Program Expenses (\$)						
National Grid	\$59,236	\$57,279	\$0	\$0	\$57,279	96.7%
NHEC	\$96,810	\$88,326	\$0	\$0	\$88,326	91.2%
PSNH	\$630,031	\$759,070	\$0	\$0	\$759,070	120.5%
Unitil	\$223,003	\$178,06 <u>6</u>	<u>\$0</u>	<u>\$0</u>	\$178,066	<u>79.8%</u>
Total	\$1,009,080	\$1,082,740	\$0	<u>\$0</u>	\$1,082,740	107.3%
Program Participation						
National Grid	626	973	0	0	973	155.4%
NHEC	982	1,032	0	0	1,032	105.1%
PSNH	10,190	13,752	0	0	13,752	135.0%
Unitil	<u>2,511</u>	<u>2,134</u>	<u>0</u>	<u>0</u> 0	<u>2,134</u>	<u>85.0%</u>
Total	14,309	17,891	0	0	17,891	125.0%
Program Savings (Lifetime kWh)					
National Grid	1,268,963	1,526,441	0	0	1,526,441	120.3%
NHEC	1,431,540	1,596,000	0	0	1,596,000	111.5%
PSNH	14,577,389	26,533,651	0	0	26,533,651	182.0%
Unitil	4,249,139	3,515,856	<u>0</u>	<u>0</u>	3,515,856	<u>82.7%</u>
Total	21,527,031	33,171,947	0	0	33,171,947	154.1%

Actual = Customer purchased appliance, incentives paid and are recorded (booked) in utility accounting system In Process = Customer received incentive, utility has been billed, but payment has not yet hit the utilities' books. Prospective = Estimated number of rebates/incentives to be paid over the remaining program period.

Notes:

PSNH predicts exceeding this program budget by possibly 10-17% in 2010. (Q3)

nhsaves@work	Budget Goal	udget Goal Thru 12/31/2010						
Small Business Energy Sol	(2010)	Actual	In Process	Prospective	Total	Budget/Goal		
Program Expenses (\$)								
National Grid	\$160,653	\$160,387	\$0	\$0	\$160,387	99.8%		
NHEC	\$95,872	\$71,714	\$0	\$0	\$71,714	74.8%		
PSNH	\$2,313,641	\$2,174,534	\$0	\$0	\$2,174,534	94.0%		
Unitil	\$442,374	\$422,703	<u>\$0</u>	<u>\$0</u>	\$422,703	<u>95.6%</u>		
Total	\$3,012,540	\$2,829,338	\$0	\$0	\$2,829,338	93.9%		
Program Participation								
National Grid	31	21	0	0	21	67.7%		
NHEC	24	15	0	0	15	62.5%		
PSNH	465	678	0	0	678	145.8%		
Unitil	<u>63</u>	<u>50</u>	<u>0</u> 0	<u>0</u> 0	<u>50</u>	<u>79.4%</u>		
Total	583	764	0	0	764	131.0%		
Program Savings (Lifetime k	Wh)							
National Grid	5,992,478	2,983,237	0	0	2,983,237	49.8%		
NHEC	2,688,170	1,665,428	0	0	1,665,428	62.0%		
PSNH	84,843,464	93,074,790	0	0	93,074,790	109.7%		
Unitil	<u>19,633,065</u>	14,376,986	<u>0</u>	<u>0</u>	<u>14,376,986</u>	<u>73.2%</u>		
Total	113,157,177	112,100,442	0	0	112,100,442	99.1%		

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed off on the audit and the job is being scheduled. Prospective = An audit has been done, awaiting customer decision/signature.

Notes:

NGRID - Moved \$68,000 from Small Business to C&I New Equipment & Construction on 10/28/2010. [\$228,653 - \$68,000 = \$160,653]

nhsaves@work	Budget Goal		Thru 12	/31/2010		Percent of
		Actual			Budget/Goal	
Large Business Retrofit	(2010)	Actual	III FIOCESS	Prospective	Total	Buugei/Goai
Program Expenses (\$)						
National Grid	\$458,910	\$421,719	\$0	\$0	\$421,719	91.9%
			•	•		
NHEC	\$131,127	\$104,007	\$0	\$0	\$104,007	79.3%
PSNH	\$2,366,743	\$2,056,327	\$0	\$0	\$2,056,327	86.9%
Unitil	<u>\$464,987</u>	<u>\$490,342</u>	<u>\$0</u>	<u>\$0</u>	<u>\$490,342</u>	<u>105.5%</u>
Total	\$3,421,767	\$3,072,395	\$0	\$0	\$3,072,395	89.8%
Program Participation						
National Grid	27	43	0	0	43	159.3%
NHEC	19	7	0	0	7	36.8%
PSNH	212	133	0	0	133	62.7%
Unitil	<u>19</u>	<u>15</u>	0	0	<u>15</u>	78.9%
Total	277	1 <u>9</u> 8	<u>0</u> 0	<u>0</u> 0	1 <u>98</u>	71.5%
			-			
Program Savings (Lifetin	ne kWh)					
National Grid	50,325,274	42,827,441	0	0	42,827,441	85.1%
NHEC	5,879,337	7,480,737	0	0	7,480,737	127.2%
PSNH	146,871,876	181,315,222	0	0	181,315,222	
Unitil	<u>22,473,855</u>	20,978,718	0	<u>0</u>	20,978,718	
Total	<u></u>	252,602,118	<u>0</u> 0	0	252,602,118	
10.01	0,000,012	,	•	•	,_,_,	, 3

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

Notes:

NGRID - Budgets for the Municipal Program are included in the Large C&I Retrofit and New Equipment & Construction Program budgets.

nhsaves@work	Budget Goal		Thru 12	/31/2010		Percent of
	_					
New Construction	(2010)	Actual	In Process	Prospective	Total	Budget/Goal
Drogram Evanos (6)						
Program Expenses (\$)		^	•	•	^	400 =0/
National Grid	\$209,500	\$277,580	\$0	\$0	\$277,580	132.5%
NHEC	\$133,332	\$25,875	\$0	\$0	\$25,875	19.4%
PSNH	\$1,933,466	\$1,973,573	\$0	\$0	\$1,973,573	102.1%
Unitil	<u>\$294,545</u>	\$176,77 <u>0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$176,770</u>	<u>60.0%</u>
Total	\$2,570,843	\$2,453,798	\$0	\$0	\$2,453,798	95.4%
Program Participation						
National Grid	6	21	0	0	21	350.0%
NHEC	22	3	0	0	3	13.6%
PSNH	173	128	0	0	128	74.0%
Unitil	<u>13</u>	<u>12</u>	0	0	<u>12</u>	92.3%
Total	<u>214</u>	16 4	<u>0</u> 0	<u>0</u> 0	164	76.6%
Program Savings (Lifet	ime kWh)					
National Grid	4,587,025	16,039,696	0	0	16,039,696	349.7%
NHEC	15,966,338	660,144	0	0	660,144	4.1%
PSNH	73,725,472	·	0	0	118,699,306	161.0%
Unitil	10,214,550	11,498,045	<u>0</u>	0	11,498,045	112.6%
Total	104,493,385		0	0	146,897,191	140.6%
l	.04,400,000	1-10,007,101	Ū	Ū	1-10,007,101	170.070

Actual = Work has been completed, incentives paid and are recorded (booked) in utility accounting system In Process = Customer/Utility have a signed rebate form.

Prospective = A Rebate Form has been filled out, awaiting customer decision/signature.

Notes:

NGRID - Budgets for the Municipal Program are included in the Large C&I Retrofit and New Equipment & Construction Program budgets.

NGRID - Moved \$68,000 from Small Business to C&I New Equipment & Construction on 10/28/2010. [\$141,500 + \$68,000 = \$209,500]

	Utility Specific	Budget Goal		Thru 12	2/31/2010		Percent of
	Programs	(2010)	Actual	In Process	Prospective	Total	Budget/Goal
_							
_	n Expenses (\$)	ФО.	Φ0.	Φ0	ФО.	Φ0	0.00/
NGRID	Educational Programs	\$0	\$0	\$0	\$0 \$0	\$0	0.0%
NHEC	Educational Programs	\$35,566	\$11,493	\$0 \$0	\$0 \$0	\$11,493	32.3%
PSNH	Educational Programs	\$157,507	\$103,819	\$0 \$0	\$0 \$0	\$103,819	65.9%
Unitil	Educational Programs	\$40,000 \$333,073	\$15,848 \$434,460	<u>\$0</u>	<u>\$0</u>	\$15,848 \$424,460	39.6% 56.3%
	Total	\$233,073	\$131,160	\$0	\$0	\$131,160	56.3%
NHEC	Load Management	\$100,707	\$124,385	\$0	\$0	\$124,385	123.5%
NHEC	Smart Start Program	\$8,372	\$1,122	\$0	\$0	\$1,122	13.4%
NHEC	High Efficiency Heat Pump Pgm	\$97,482	\$44,837	\$ 0	\$0	\$44,837	46.0%
PSNH	Smart Start Program	\$50,000	\$10,847	\$0	\$0	\$10,847	21.7%
PSNH	ES Homes - Geothermal	\$360,018	\$362,183	\$0	\$0	\$362,183	100.6%
PSNH	HEA - HEATSMART	\$0	\$0	\$0	\$0	\$0	0.0%
PSNH	C&I Customer Partnerships	\$30,000	\$14,911	\$0	\$0	\$14,911	49.7%
PSNH	C&I RFP Pilot Program	\$507,859	\$504,734	\$0	\$0	\$504,734	99.4%
Unitil	EE Website & Home Energy Auc	\$44,500	\$38,720	\$0	\$0	\$38,720	87.0%
Unitil	ISO-Related Expenses	\$14,000	<u>\$15,975</u>	<u>\$0</u>	<u>\$0</u>	\$15,975	<u>114.1%</u>
	Total	\$1, 212,938	\$1,117,715	<u>\$0</u>	<u>\$0</u>	\$1,117,715	92.1%
		, , ,	* , , ,	•	•	\$1,248,875	
	n Participation						
NGRID	Educational Programs	0	0	0	0	0	0.0%
NHEC	Educational Programs	0	0	0	0	0	0.0%
PSNH	Educational Programs	0	0	0	0	0	0.0%
Unitil	Educational Programs	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0.0%
	Total	0	0	0	0	0	0.0%
NHEC	Load Management	0	0	0	0	0	0.0%
NHEC	Smart Start Program	0	Ö	Ö	Ö	Ö	0.0%
NHEC	High Efficiency Heat Pump Pgm	13	8	Ö	0	8	61.5%
PSNH	Smart Start Program	0	32	Ö	0	32	0.0%
PSNH	ES Homes - Geothermal	48	54	0	Ö	54	112.5%
PSNH	HEA - HEATSMART	0	0	0	0	0	0.0%
PSNH	C&I Customer Partnerships	3	0	0	0	0	0.0%
PSNH	C&I RFP Pilot Program	0	3	Ö	0	3	0.0%
Unitil	EE Website & Home Energy Auc	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0.0%
	Total	<u>-</u> 64	<u>-</u> 97	0	0	<u>-</u> 97	151.6%
Progran NHEC	n Savings (Lifetime kWh) Load Management	0	0	0	0	0	0.0%
NHEC	Smart Start Program	0 0	0 0	0 0	0 0	0 0	0.0%
NHEC	High Efficiency Heat Pump Pgm	7,279,361	4,051,375	0	0	4,051,375	55.7%
PSNH	Smart Start Program	0	4,051,375	0	0	4,051,375	0.0%
PSNH	ES Homes - Geothermal	20,590,605	34,258,900	0	0	34,258,900	166.4%
PSNH	HEA - HEATSMART	20,590,605	0	0	0	0	0.0%
PSNH	C&I Customer Partnerships	0	0	0	0	0	0.0%
PSNH	•	27,144,006	-	0		ŭ	98.6%
Unitil	C&I RFP Pilot Program EE Website & Home Energy Auc	27,144,006	26,776,225	0	0 0	26,776,225	98.6%
Ornilli		-	65,086,500	0	0	<u>0</u> 65,086,500	118.3%
	Total	55,013,972	00,000,000	U	U	05,060,500	110.370

Notes